



WEST COUNTY EMS & FIRE
Serving West St. Louis County since 1908



Knox Rapid Entry System Ordering



To order a Knox Box or Knox Rapid Entry Product, please visit their website directly at www.knoxbox.com

Click on the “START HERE” tab in the top left corner of the main page.



Search for Products or Information

SHOP PRODUCTS



START HERE
TO PLACE AN ORDER



Products & Solutions

Industries

Introducing the enhanced KnoxB



Enter the Address when prompted. For a residential property, no “Business Name” is required. Simply enter “Residential Home” in the field.



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On the next screen, Validate the address. **IT IS LIKELY THAT THE DEFAULT AGENCY WILL BE INCORRECT.** It will need to be one of three selections for our coverage area:

Confirm Your Department

Your Installation Address
123 Henry Ave, Manchester, MO, US, 63011-4017 [Change Address](#)

Based on your installation address, this may be your registered Knox department or agency.

West County EMS & Fire (MO)

Or

If you believe the Suggested Department is not accurate, here are the next closest registered departments to your installation address.

Ozark FPD (MO)

Metro West Fire Protection Dist (MO)

Town & Country City (MO)

Monarch FPD (MO)

Valley Park FPD (MO)

[Confirm Department](#)

Don't see your department? Search by Department or AgencyName

[Search For Your Department](#)

Have questions? Contact Customer Service at 800-566-9269

“West County EMS & Fire (MO)”

“Town & Country City (MO)”

or

“St Louis Metro Mutual Aid (MO)” (NOTE: No period after “St” in St Louis)



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SUPPORTED BY ST LOUIS METRO
MUTUAL AID (MO)

Knox Gate & Key Switch® - Single
Mechanical Lock

Model: 3500-SML



SUPPORTED BY ST LOUIS METRO
MUTUAL AID (MO)

Knox Gate & Key Switch® - Single
Mechanical Lock on Mounting Plate

Model: 3500-SMLMP



SUPPORTED BY ST LOUIS METRO
MUTUAL AID (MO)

Knox Gate & Key Switch® - Double
Mechanical Lock on Mounting Plate

Model: 3500-DML

For keyboxes mounted on Residences and Businesses located within the legal boundaries of the West County EMS & Fire Protection District:

Please use **"West County EMS & Fire"** for boxes to be used for residences and businesses within the boundaries of the West County EMS & Fire Protection District. The district serves the entire city of Manchester, portions of Ballwin, Des Peres, Creve Coeur, Valley Park and Winchester as well as unincorporated St. Louis County.



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SUPPORTED BY TOWN & COUNTRY CITY (MO)

KnoxBox® 3200 - Mechanical Lock
Model: 3200



SUPPORTED BY TOWN & COUNTRY CITY (MO)

KnoxVault® 4400 - SINGLE Mechanical Lock
Model: 4400SML



SUPPORTED BY TOWN & COUNTRY CITY (MO)

KnoxVault® 4400 - DUAL Mechanical Lock
Model: 4400DML



SUPPORTED BY TOWN & COUNTRY CITY (MO)

Knox Remote Power Box® 4500 - SINGLE Mechanical Lock
Model: 4500SML



SUPPORTED BY TOWN & COUNTRY CITY (MO)

Knox Remote Power Box® 4500 - DUAL Mechanical Lock
Model: 4500DML



SUPPORTED BY TOWN & COUNTRY CITY (MO)

Knox Residential Box® 1650 - Mechanical Lock
Model: 1650

For keyboxes mounted on Residences and Businesses located within the legal boundaries of the City of Town & Country:

Please use **"Town & Country MO"** for boxes to be used for residences and businesses within the boundaries of the West County EMS & Fire Protection District. The district serves the entire city of Manchester, portions of Ballwin, Des Peres, Creve Coeur, Valley Park and Winchester as well as unincorporated St. Louis County.



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SUPPORTED BY WEST COUNTY
EMS & FIRE (MO)

KnoxBox® 3200 - Mechanical Lock
Model: 3200



SUPPORTED BY WEST COUNTY
EMS & FIRE (MO)

KnoxVault® 4400 - SINGLE
Mechanical Lock
Model: 4400SML



SUPPORTED BY WEST COUNTY
EMS & FIRE (MO)

KnoxVault® 4400 - DUAL
Mechanical Lock
Model: 4400DML



SUPPORTED BY WEST COUNTY
EMS & FIRE (MO)

Knox Remote Power Box® 4500 -
SINGLE Mechanical Lock
Model: 4500SML



SUPPORTED BY WEST COUNTY
EMS & FIRE (MO)

Knox Remote Power Box® 4500 -
DUAL Mechanical Lock
Model: 4500DML



SUPPORTED BY WEST COUNTY
EMS & FIRE (MO)

Knox Residential Box® 1650 -
Mechanical Lock
Model: 1650

For Gates and Padlocks in the greater St. Louis Metropolitan Area:

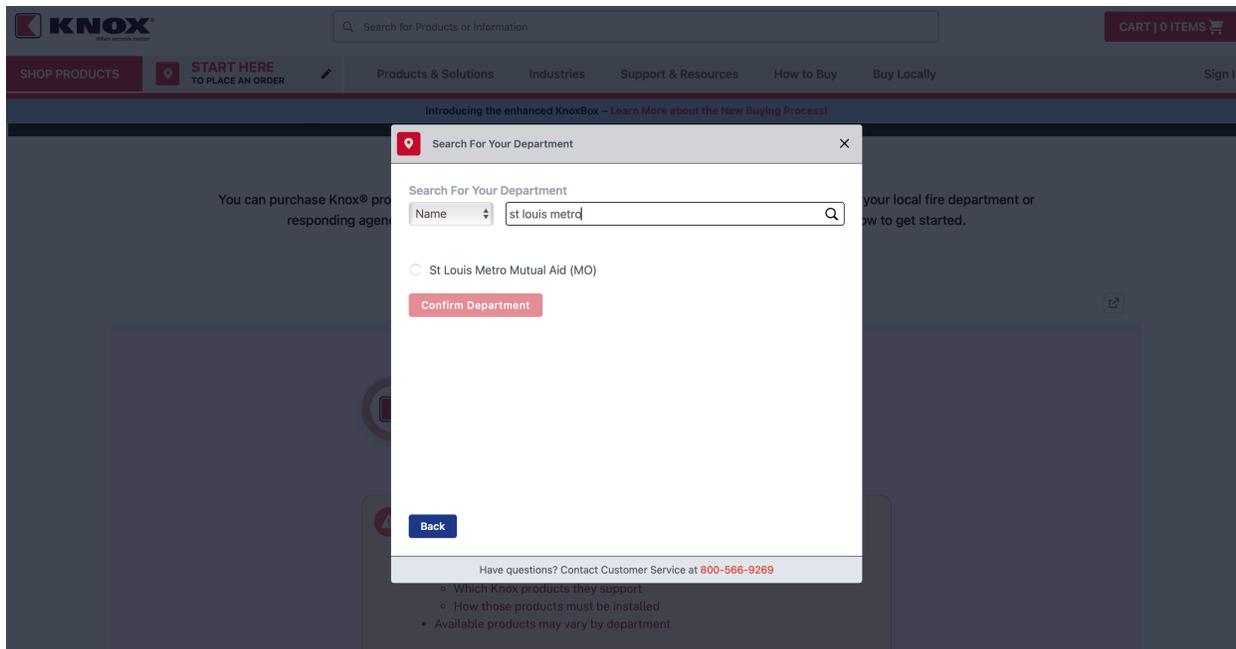
Please use **"St Louis Metro Mutual Aid"** for all gate key switches and gate padlocks used in St. Louis (City & County), Jefferson, Franklin, St. Charles and Lincoln Counties. This system is also used on Fire Stations in the same area. It allows mutual aid companies the ability to access firehouses and gain entry into gated homes and communities with one secure key.



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Please double check that the jurisdiction is properly selected as above.



You will have to manually enter “St Louis Metro Mutual Aid” in the box below. PLEASE NOTE THERE IS NO “.” AFTER THE ST ABBREVIATION.



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What keys are needed in the Knox Box?

For commercial tenants, unless listed as an exception below, keys for all exterior and interior doors, padlocks for roof hatches, elevator fire service, fire alarm panels and fire alarm pull station resets. Electronic access cards for access control doors should also be in the Knox Box.

What keys are NOT placed in the Knox Box?

Keys for access or locks securing alcohol, tobacco, firearms, ammunition, commercial safes or vaults and secure personal financial records.

What size Knox Box do I order?

The most common box used for small to medium sized commercial businesses is the **3200 Series** box (3" deep, 4" high, 5" wide). This box allows for approximately 5 keys and single electronic entry swipe card.

For large multi-tenant buildings with no Master Key or for strip malls with many tenants, the **4400 series** box should be selected to accommodate a larger quantity of keys

Residential boxes typically are the **1650 Series** box.

For all boxes, color, mount type and tamper switch choices are up to the building/property owner.

When ordering through the Knox website, you will be purchasing a key box that is already properly coded to “West County EMS & Fire”, “Town & Country City” or “St Louis Metro Mutual Aid” accordingly.

The Knox product line is specifically coded to the serial numbered keys of the agency you select. You CANNOT order a Knox Box from our District and expect to have it re-keyed for another. Although replacing key cylinders is possible, the process to do so is extensive and costly, will require KNOX to build and ship a specific key cylinder and will need to be changed out by a professional locksmith.