



WEST COUNTY EMS & FIRE

Serving West St. Louis County since 1908

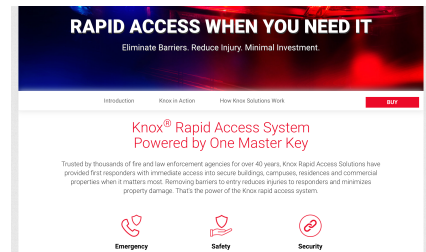


Knox Rapid Entry System Ordering



To order a Knox Box or Knox Rapid Entry Product, please visit their website directly at www.knoxbox.com

Left click on the red box labeled **BUY** at the top right of the page



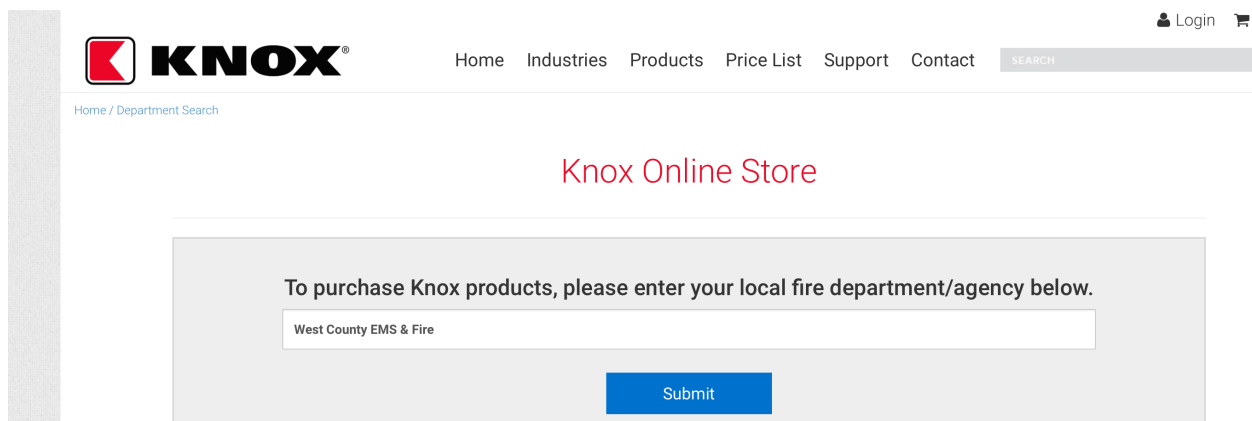
On the next screen, enter either:

“West County EMS & Fire”

or

“St Louis Metro Mutual Aid” (NOTE: No period after “St” in St Louis)

then left click on the blue **Submit** button





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For Residences and Businesses located within the West County EMS & Fire Protection District:

Please use **"West County EMS & Fire"** for boxes to be used for residences and businesses within the boundaries of the West County EMS & Fire Protection District. The district serves the entire city of Manchester, portions of Ballwin, Des Peres, Creve Coeur, Valley Park and Winchester as well as unincorporated St. Louis County.

The screenshot shows the Knox Online Store website. At the top left is the Knox logo. To its right are navigation links: Home, Industries, Products, Price List, Support, and Contact. A search bar is located to the right of these links. Below the navigation is a breadcrumb trail: Home / Department Search. The main heading is "Knox Online Store" in red text. Below this is a grey box containing the instruction: "To purchase Knox products, please enter your local fire department/agency below." There is a text input field with the value "St Louis Metro Mutual Aid" and a blue "Submit" button below it.

For Fire Stations, Gates and Padlocks in the greater St. Louis Metropolitan Area:

Please use **"St Louis Metro Mutual Aid"** for boxes used on firehouses in St. Louis (City & County), Jefferson, Franklin, St. Charles and Lincoln Counties. This system is also used on gates (electronic key switches and Knox Pad Locks) in the same area. It allows mutual aid companies the ability to access firehouses and gain entry into gated communities with one secure key.

What keys are needed in the Knox Box?

For commercial tenants, unless listed as an exception below, keys for all exterior and interior doors, padlocks for roof hatches, elevator fire service, fire alarm panels and fire alarm pull station resets. Electronic access cards for access control doors should also be in the Knox Box.

What keys are NOT placed in the Knox Box?

Keys for access or locks securing alcohol, tobacco, firearms, ammunition, commercial safes or vaults and secure personal financial records.

What size Knox Box do I order?

The most common box used for small to medium sized commercial businesses is the **3200 Series** box (3" deep, 4" high, 5" wide). This box allows for approximately 5 keys and single electronic entry swipe card.



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For large multi-tenant buildings with no Master Key or for strip malls with many tenants, the **4400 series** box should be selected to accommodate a larger quantity of keys

Residential boxes typically are the **1650 Series** box.

For all boxes, color, mount type and tamper switch choices are up to the building/property owner.

When ordering through the Knox website, you will be purchasing a key box that is already properly coded to “*West County Fire*” or “*St Louis Metro Mutual Aid*” accordingly. No forms or signatures are required.

The Knox product line is specifically coded to the serial numbered keys of the agency you select. You CANNOT order a Knox Box from our District and expect to have it re-keyed for another.